

Lutheran Social Services Places Its Trust in MIP Fund Accounting



Lutheran Social Services of the Southwest (LSS-SW) operates across 10 counties in Arizona, providing vital services including home care and home delivered meals to seniors and individuals with disabilities; family resource centers serving families with children ages birth to 5; emergency shelter and case management services to homeless, single women; emergency food assistance to low-income individuals, families and the elderly; and refugee resettlement and employment services. To effectively manage an annual budget of \$15 million, much of which comes from government agencies, LSS-SW requires an accounting and financial reporting solution that understands the needs of large nonprofits. For LSS-SW, that solution is MIP Fund Accounting.

BUILT FOR NONPROFITS

"We implemented MIP Fund Accounting in 2010," recalls Dominique Dancause, senior vice president of HR and CFO for LSS-SW. "Our old software was no longer supported, so we looked for a package specifically geared to nonprofits – one that could handle the complex accounting surrounding our various programs and fund accounts."

LSS-SW segregates its operations into more than 70 cost centers – departments and programs within the organization for which it must track detailed expenses. "We may receive funding that is specific to a particular service or location," explains Dancause. "So we need to be able to collect, track, and account for expenses and spending associated with those various cost centers."

COMPREHENSIVE GRANT MANAGEMENT

LSS-SW makes extensive use of the Grant Administration module to track and manage the nearly 80 grants that are open and active at any one time. "It would be a tremendous burden to manage without this software," says Dancause. "There are so many details surrounding each grant and they may span fiscal years, which further complicates the accounting. Grant Administration keeps us organized and also helps us prepare the required Schedule of Expenditures of Federal Awards."

"As a nonprofit, our infrastructure must be transparent and auditable. I cannot imagine trying to do what we do without MIP Fund Accounting."

DOMINIQUE DANCAUSE

SENIOR VP OF HR & CFO
LUTHERAN SOCIAL SERVICES OF THE SOUTHWEST

More than 90 percent of the organization's funding comes in the form of federal, state, and county grants or contracts. "Our grantors, our board, and our auditors all expect a thorough accounting of our grant monies, and we're able to deliver the reports they demand," says Dancause. Because of the complexity of our grant programs, if we didn't have a specialized tool like MIP Fund Accounting, we would have to set up separate companies in another software application or use multiple spreadsheets to manage each of our various funds."

DATA ACCESSIBILITY

"We need the ability to slice and dice and analyze our organizational data in multiple ways," says Dancause. "We look at the data by program, by department, by funder, by grant, by location, and in various combinations of those factors. MIP Fund Accounting is designed to allow us to do that."

Program directors at LSS-SW access financial data through the Executive View license, which provides inquiry and reporting tools, and budget collaboration capabilities. "Our directors find the Executive View helpful as they can review current or past grants when preparing new grant proposals," says Dancause. "They are also able to run a Revenue and Expense Statement for a particular grant they have an interest in."

SECURE AND AUDITABLE

Security is a primary concern for LSS-SW, and the organization takes its responsibility to securely manage its data seriously. "We are able to precisely control who has access to what elements of the software and to which programs and specific grants," notes Dancause.

"We have a very detailed, complex financial infrastructure," she adds. "And as a nonprofit, that infrastructure must be transparent and auditable. I cannot imagine trying to do what we do without Fund Accounting."

ACCURATE BUDGETING

Accurate budgeting is a mandatory component of effective long-term planning, and LSS-SW utilizes the powerful budgeting component of MIP Fund Accounting to plan and monitor the expenditures and grants associated with each of its cost centers. Individual program administrators perform preliminary budgeting tasks in Excel and that data is then imported into MIP Fund Accounting. "We're able to perform detailed financial projections and what-if scenarios," explains Dancause. "Its a very useful tool that we use and refer to all year long."

DEMONSTRATE STEWARDSHIP

"MIP Fund Accounting is a huge time saving for our organization," concludes Dancause. "Its fully integrated, secure, and easily reconcilable. We believe in transparency, and with MIP Fund Accounting, we are able to demonstrate professional financial stewardship to our grantors, funders, and donors."

CHALLENGE

- Multiple funds require detailed tracking and management
- Complex reporting requirements
- Need for security and transparency

SOLUTION

MIP Fund Accounting delivers a combination of comprehensive fund accounting functionality, user security, flexible data access, and grant management tools.

RESULTS

- Ability to track expenditures & funding by cost center
- Powerful grant tracking and reporting
- Secure access to the data users need

Ready to optimize your back office processes?

Nonprofits count on us to deliver the finance, development, and productivity solutions that these unique organizations require to meet their goals of sustainability and mission effectiveness.

Let us show you how we can help your organization, too.