

MAXIMIZE & PROTECT YOUR INVESTMENT WITH

JMT's Extended Value Plan (EVP) Program for Momentive Software MIP Fund Accounting™

The JMT Consulting EVP (Extended Value Plan) program contains all the benefits and services your organization needs to optimize your use of Momentive Software MIP Fund Accounting. The only thing you need to do is subscribe!

ACHIEVE PEAK PERFORMANCE

When you purchase software from JMT, you're buying a high-performance solution. No matter how powerful, software cannot operate itself. The JMT EVP program offers discounts on customized training, web-based training classes, and high quality, guaranteed response time from the same professional services team that installed your system and knows it best.

SPECIALIZED PLANS FOR EVERY ORGANIZATION

JMT clients vary widely in size and scope, so we designed our Silver, Gold, and Platinum plans to meet the needs of every organization at a price you can afford.

- JMT Professional Services Support
- Remote Consulting Hours (Gold & Platinum)
- Discounts on Services
- INNOVATE User Conference Discounts
- Web-Based Training Classes
- Annual IT System Review
- Peak Performance Package (Platinum)

	Annual Rate	Web-based Training	JMT Support	Services Discount	INNOVATE Conference Discount	Remote Consulting	Annual IT System Review	Peak Performance Package
SILVER	\$1,295	Unlimited	4 cases	5%	YES	None	YES	NO
GOLD	\$2,995	Unlimited	Unlimited	10%	YES	4 Hours	YES	NO
PLATINUM	\$5,000	Unlimited	Unlimited	15%	1 free INNOVATE ticket	8 Hours	YES	YES

Plans are available for MIP software add-ons. For further details please contact your Client Account Manager at CAM@jmtconsulting.com. EVP is only for trained employees.

EVP Features for Momentive Software MIP Fund Accounting

Professional Services Support

When you need us most, JMT guarantees that we'll be there for you. Our consultants know how to support your system better than anyone because we installed it in the first place.

Training Classes

JMT makes training easy and flexible by providing free web-based training classes for Momentive Software MIP Fund Accounting.

Discounts on Services

Save money all year with discounts on our INNOVATE user conference and more!

Annual IT Systems Review

This remote "check up" ensures that your IT systems are appropriate and up-to-date.

Remote Consulting

Because every client is unique, our Gold and Platinum plans include remote consulting hours, which can be applied toward customized one-on-one training.*

** EVP Remote Consulting must be scheduled in two-hour increments.*

Peak Performance Package (Platinum Only)

Ramp up your organization's performance with this package of services designed to take you to the next level. It includes:

- Guaranteed 6-hour support response time
- 15% services discount
- 8 hours of remote consulting
- 1 free INNOVATE pass, plus significant savings on additional passes
- Sandbox creation

QUESTIONS?

WE'VE GOT ANSWERS!

Ready to start maximizing your investment
with an EVP program?

Email us at CAM@jmtconsulting.com or
call 888-368-2463 to get started.

How much can I save with EVP?

With normal usage, the collective value of the services are \$3,000 on Silver, \$8,000 on Gold, and \$10,000 on Platinum, which far exceeds the annual cost.

What is the term length for EVP?

Each plan is based on a one-year term, which starts on your date of purchase or when you sign up.

Which products does EVP cover?

This plan covers Momentive Software MIP Fund Accounting. Other plans are available as add-ons.

Does it matter if I'm on an old software version?

We are happy to support up to 2 prior versions of the current software.

Does this replace my Momentive Software maintenance and support (M&S) plan?

No, but EVP provides the essential services you need to optimize your use of Momentive Software.

If I purchase EVP, do I still need to upgrade to Momentive Software Gold Support?

It is not necessary to upgrade to Momentive Software Gold Support if you purchase any of the JMT EVP plans. EVP covers the essential services you'll need, like web-based training, discounts, and support provided by our highly trained consultants who installed your system. In other words, Momentive Software support can tell you how to make their software work, but JMT will show you how to make their software work for you.

What are the limits on support?

JMT Consultants are available to handle questions that can be resolved in 20 minutes or less. The Silver plan contains support for 4 cases throughout the year, while Gold and Platinum provide unlimited support cases. Gold and Platinum also offer free remote consulting services, which can be used to resolve more complicated or time-consuming issues. Remote consulting services must be scheduled for a minimum of a two-hour block. Support is not meant to replace training and as such is limited to trained employees only.

What is a "guaranteed response"?

We understand our clients' need for timely support and are committed to responding quickly during normal business hours. We'll direct your call to one of our highly trained consultants who guarantee a response within 6 hours for Platinum and 12 hours for Silver and Gold. If the guaranteed response time is not met, JMT will issue a \$100 JMT Funds coupon.

As an EVP client, how do I contact JMT for support?

Email us at support@jmtconsulting.com or call us at 888-368-2463. Note: Emailing JMT support will create an account in our Freshdesk support portal.